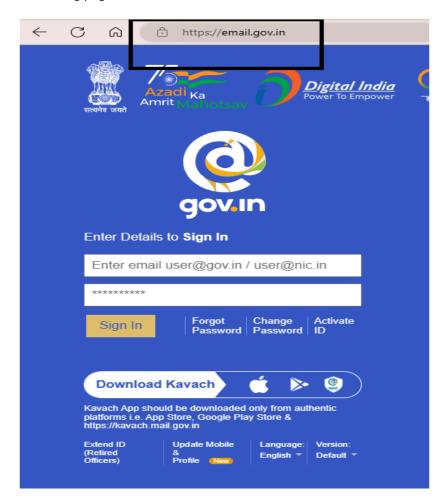
## **E-Office User Manual**

## PART I - How to reset your "hpmail.in" password

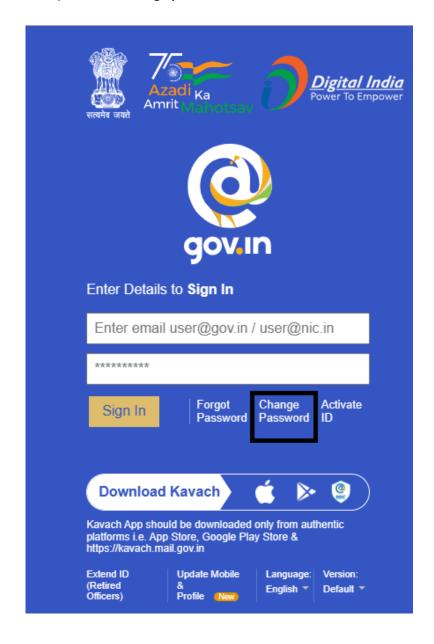
1) Open the browser application on your desktop

Enter the URL - "email.gov.in"

Following page will load: -

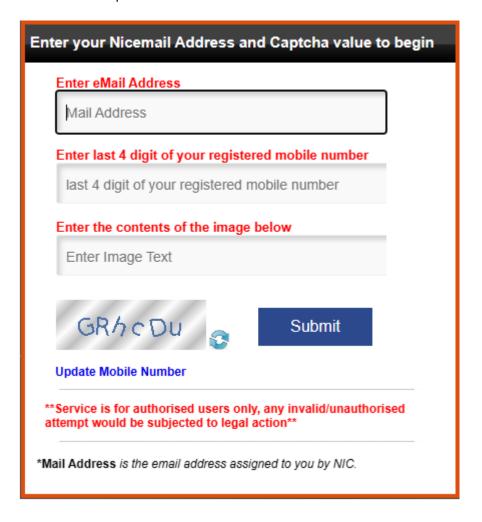


## 2) Click on change password:



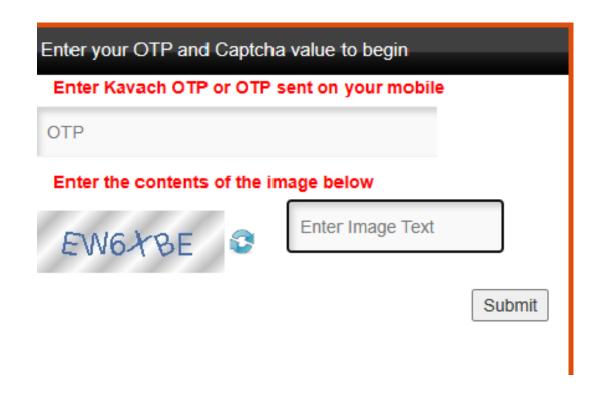
## 3) Enter the following details: -

- > Enter your email ID
- > Enter last four digit of registered mobile no.
- > Enter Captcha and Submit



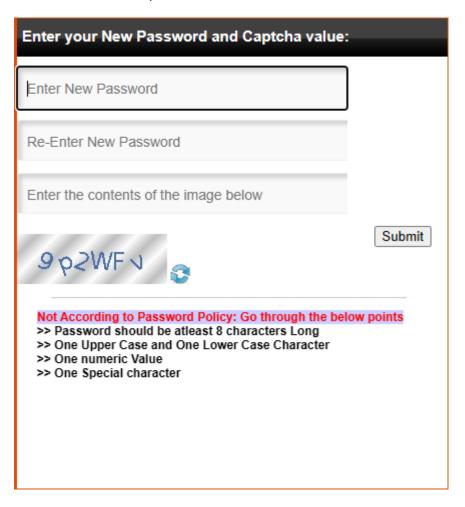
## 4) OTP will be received on your phone

- ➤ Enter OTP
- Enter Captcha and
- Click on submit



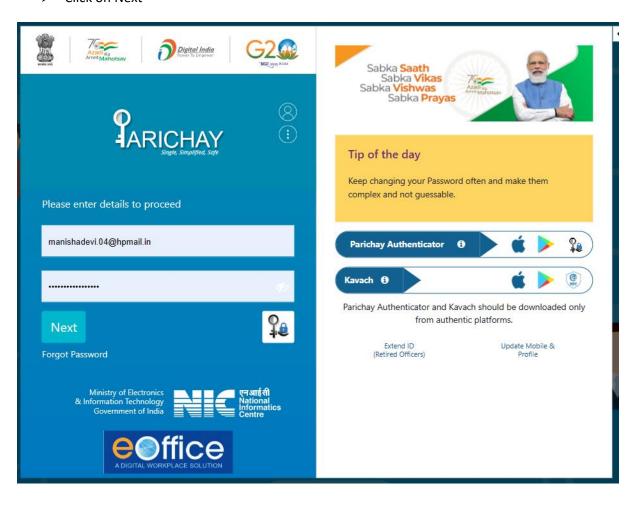
## 5) Change password by entering following details :-

- > Enter new password
- > Re-Enter new password
- > Enter captcha and click on submit.

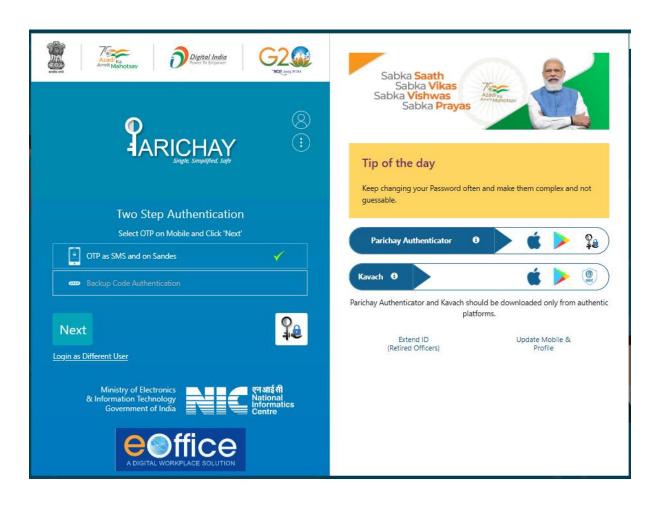


# PART 2 - How to login to e-office

- 1. Enter the URL "eoffice.hp.gov.in"
- > Enter your email id and Password
- Click on Next

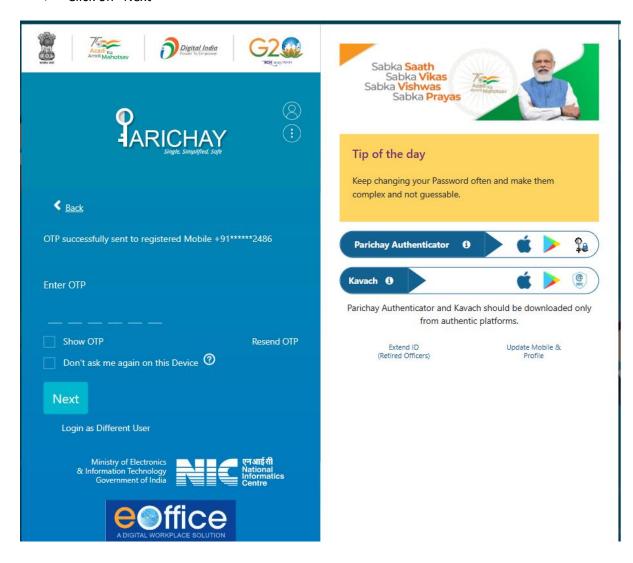


### 2. Select OTP as SMS and on Sandesh and Click Next

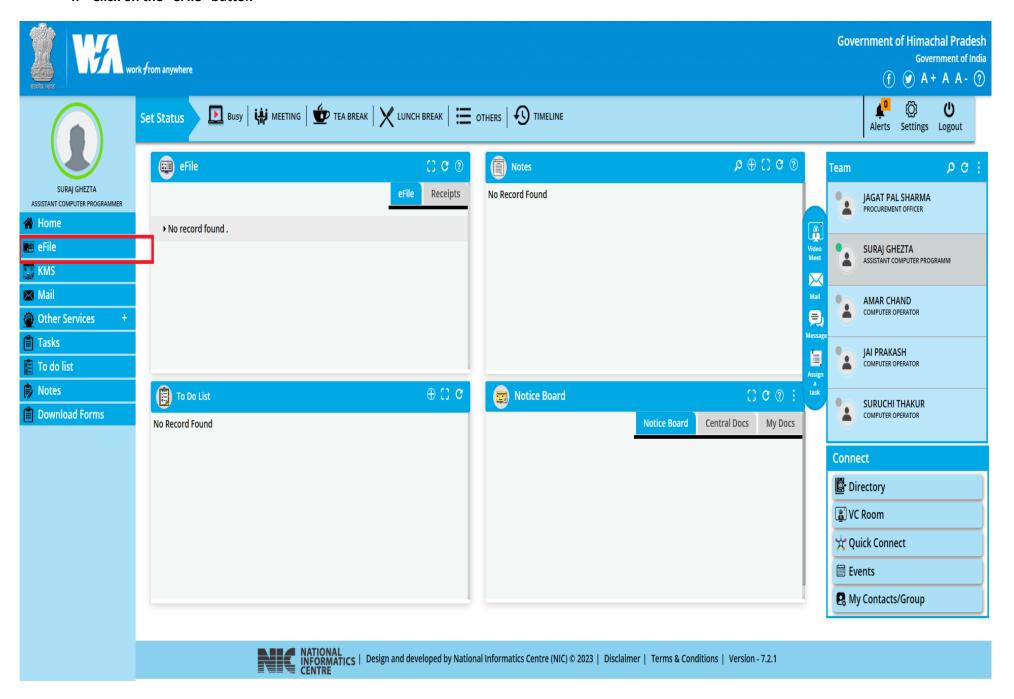


## 3. OTP will be received on your phone

- Enter OTP
- You can click on the checkbox for "Show OTP"
- Click on "Next"



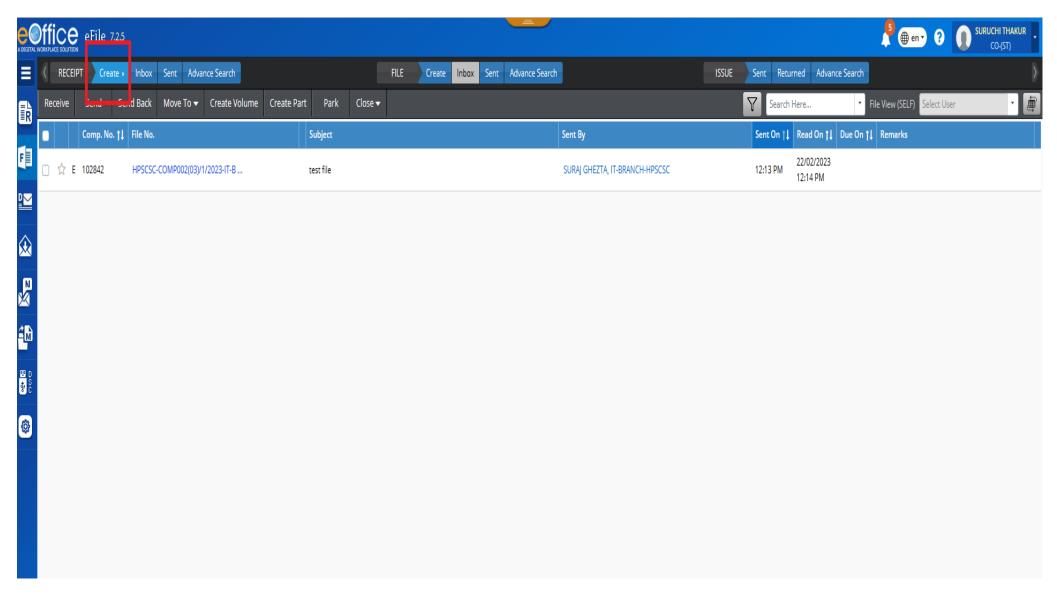
#### 4. Click on the "eFile" button



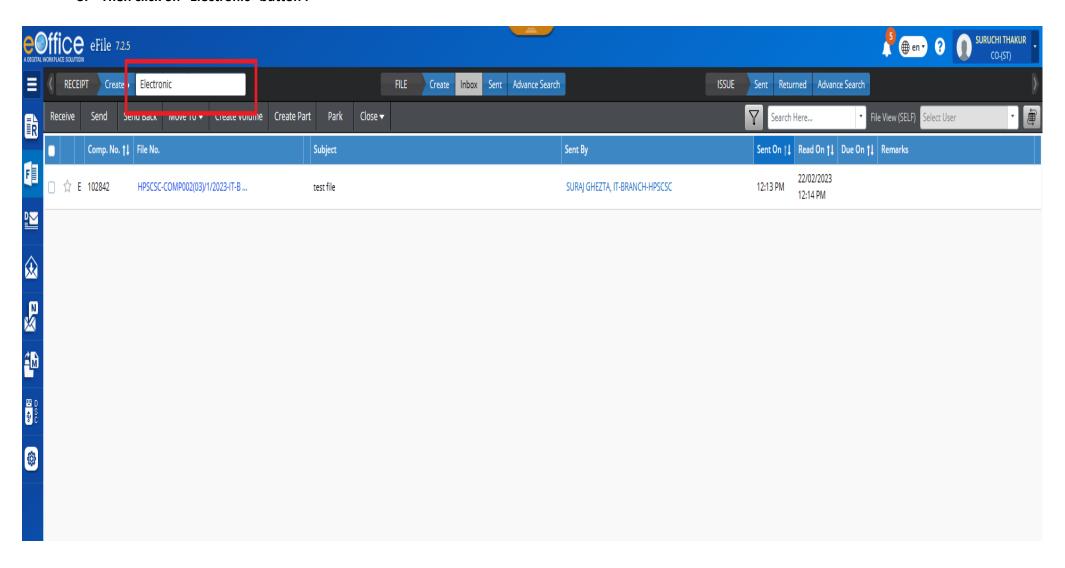
5.	Home screen of e- office portal will appear as shown below : -

# PART III – How to enter a physically received PUC in E- Office and Diarise it: -

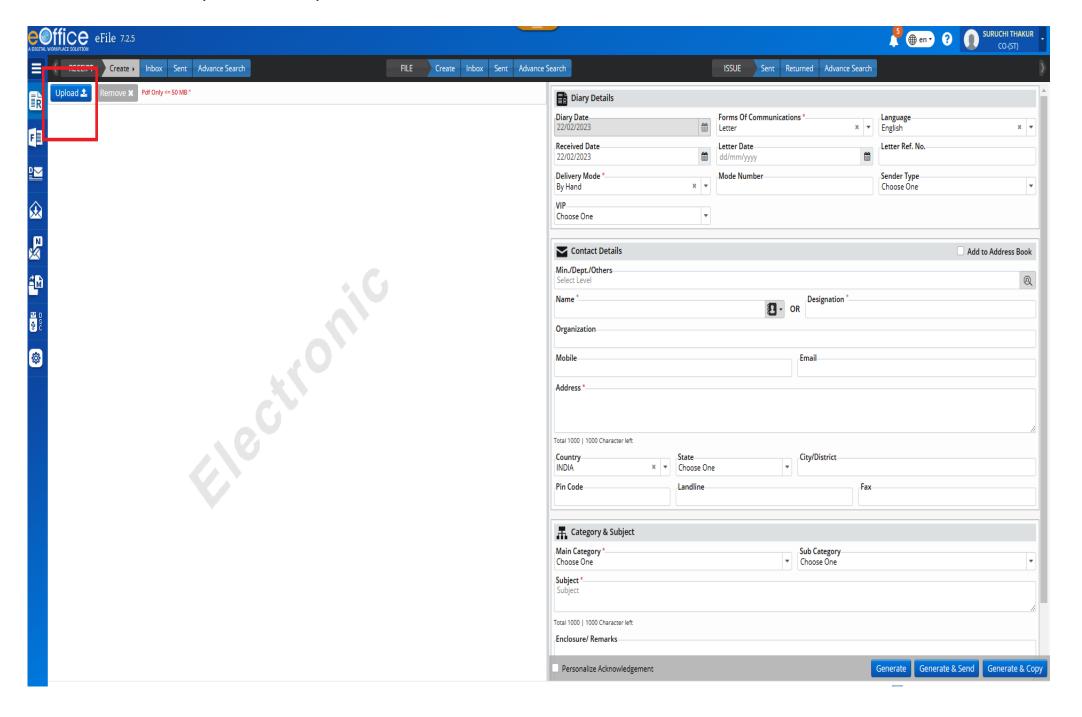
- 1. Scan the PUC and save it on your computer.
- 2. Click on the "create" button in E-Office portal:



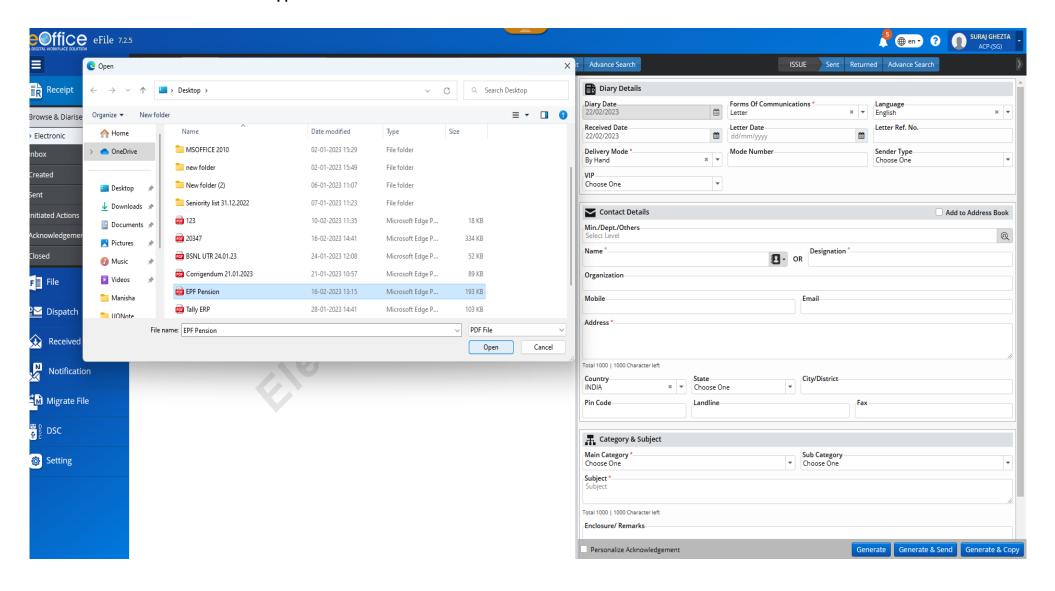
3. Then click on "Electronic" button: -



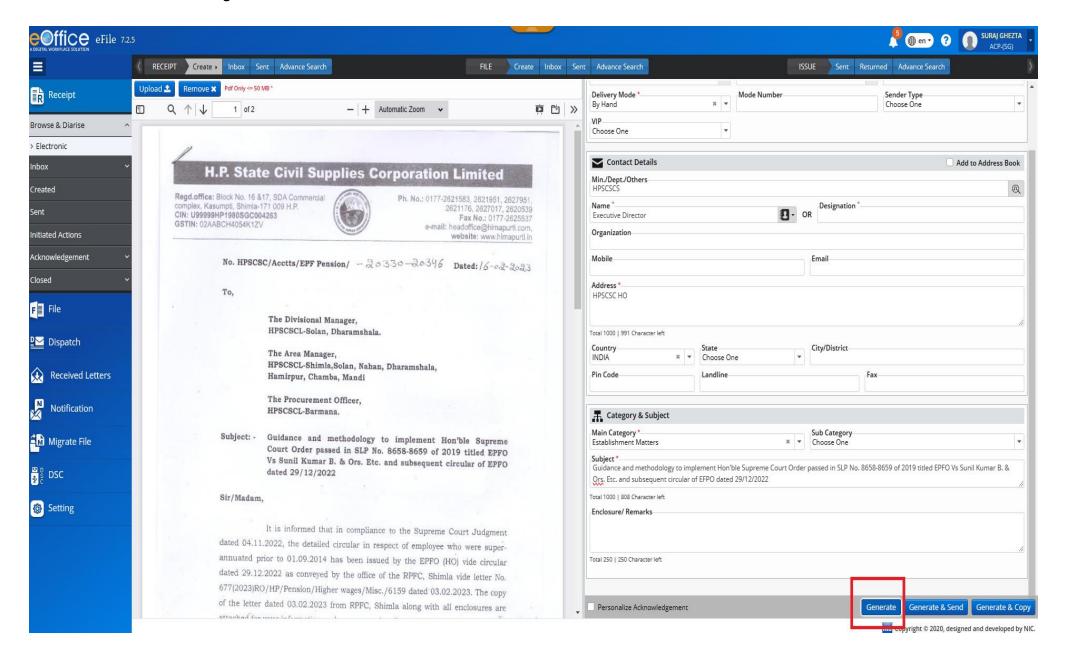
4. Click on the "upload" button to upload the PUC to be dealt.



- 5. Select the PUC file from your computer and click on open.
  - > The selected file will appear on E-Office Portal

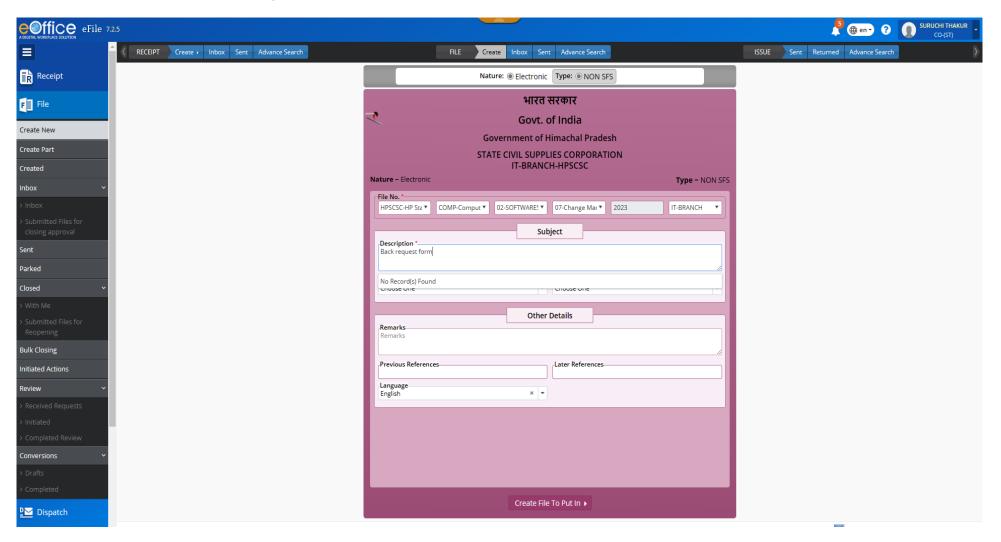


- 6. Enter details of PUC in the right hand side and Click on "Generate" button.
  - > If diarist is generating then click on "Generate and Send" and send it to the concerned Official / Officer: -
  - > This PUC will go the inbox of selected user.



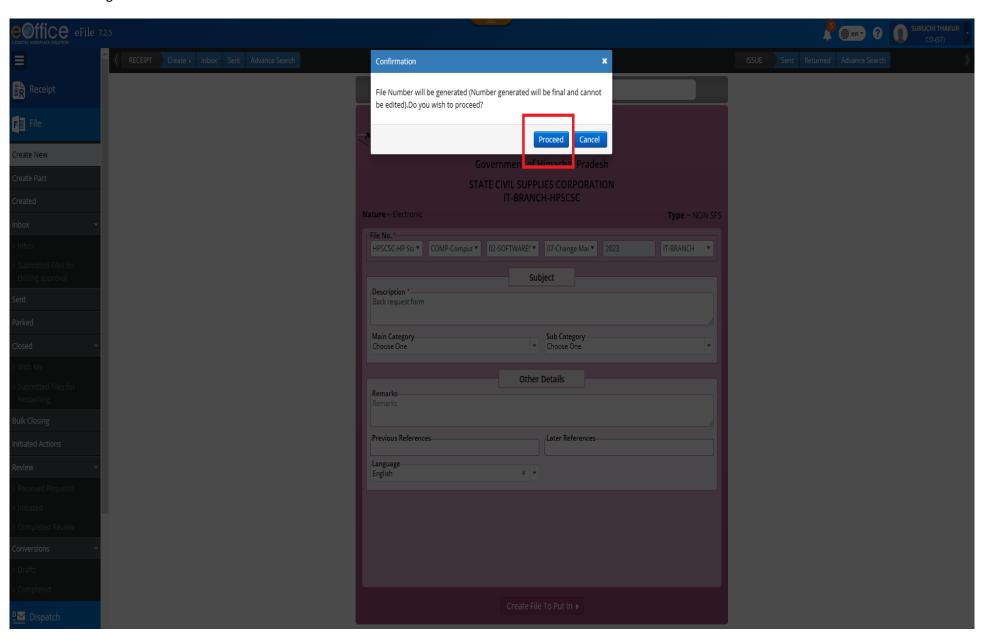
## PART IV – How to create a file in E-Office

- 1. Go the "FILE" button on the Left Hand Side
- 2. Then click on "Create New"
  - > Then select the category of file from the drop down list
  - > Enter the "file no"
  - Enter "Description"
  - Click on the "Create file to put in"



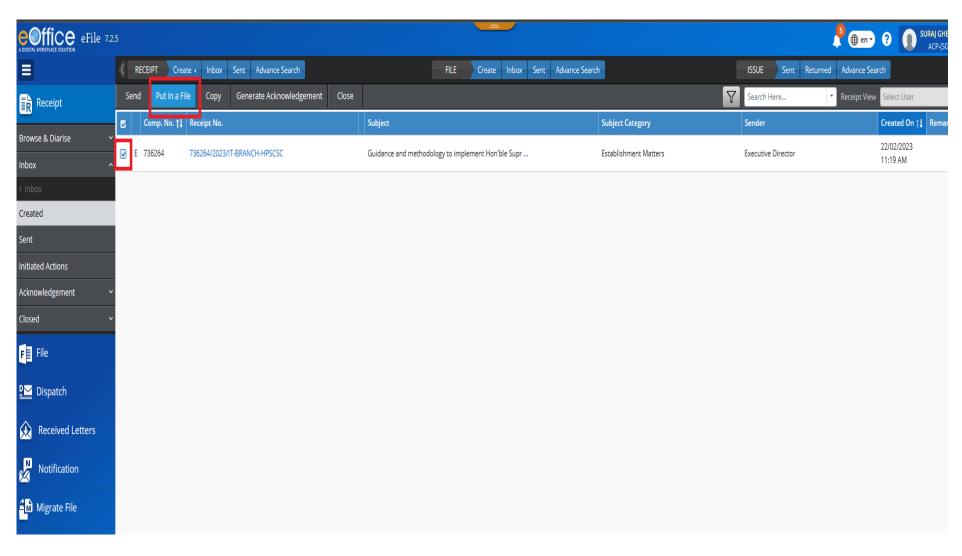
### 3. Enter "Proceed" Button

> File will get created.

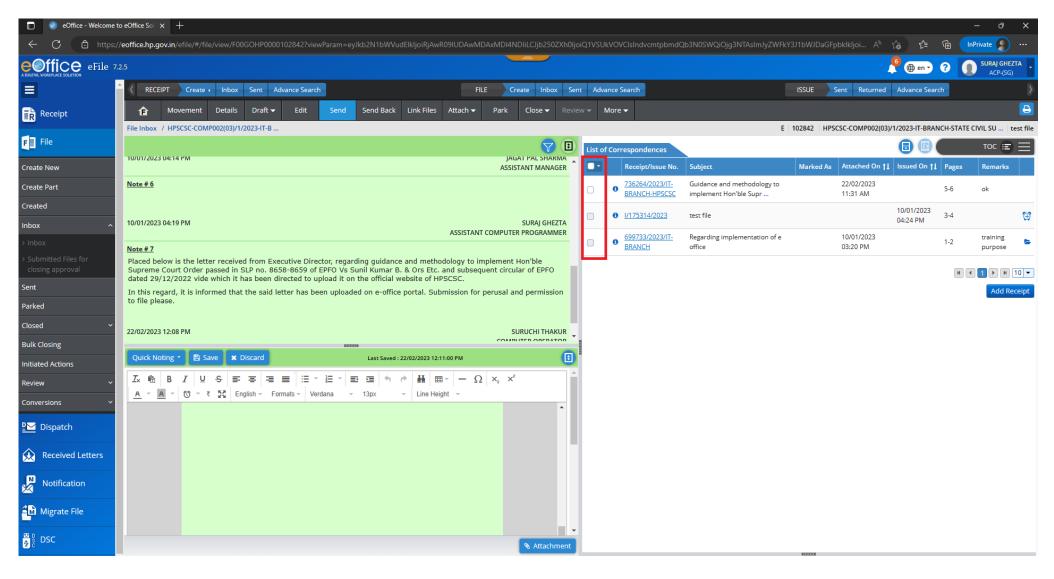


# PART V - How to attach a PUC with file and deal it

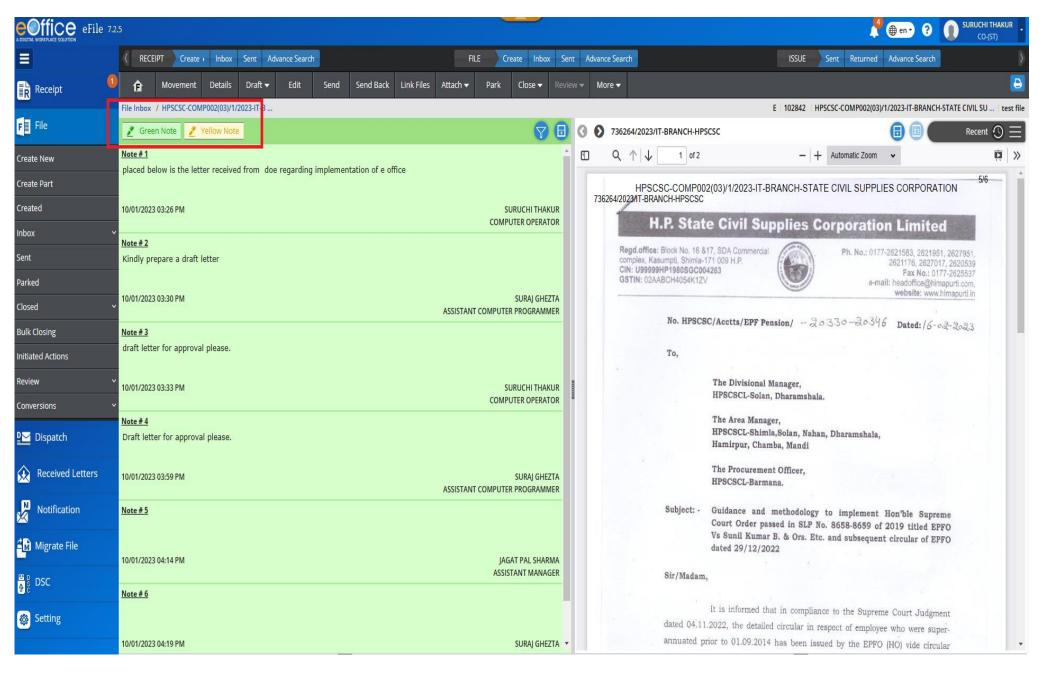
- 1. Click on "File" button on the Left hand side
- 2. Then click on "Receipt" button
- 3. Then click on "inbox/created" button
- 4. Click "Checkbox" of the specific PUC to be dealt
- 5. Then select "Put in a File"



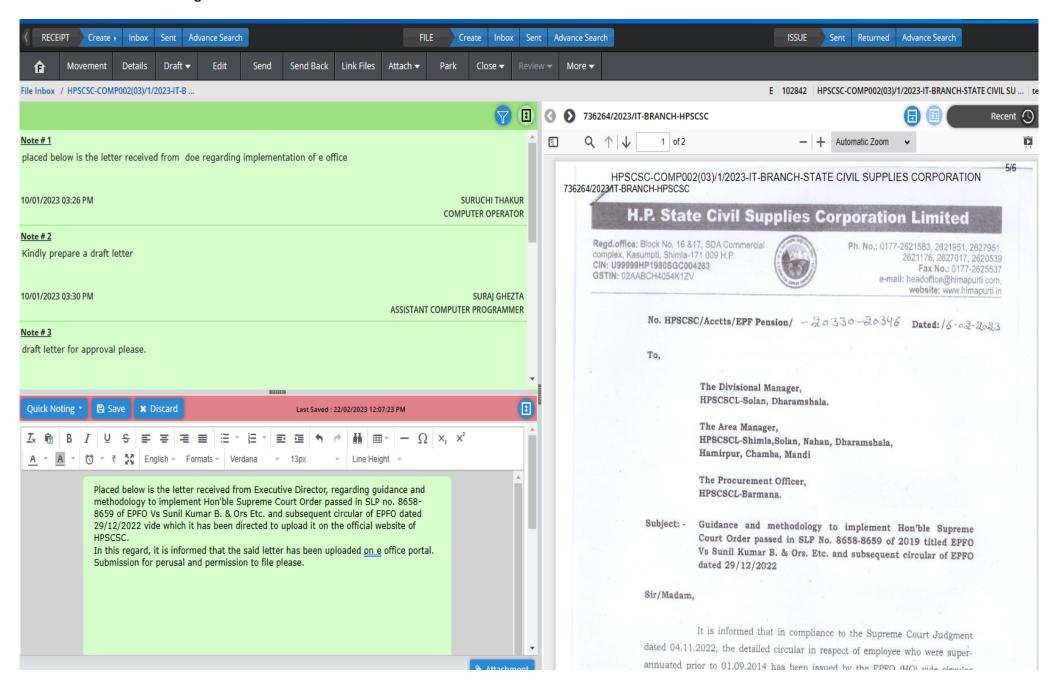
- 6. After that following page will appear: -
- 7. Click check box of relevant PUC on the left hand side



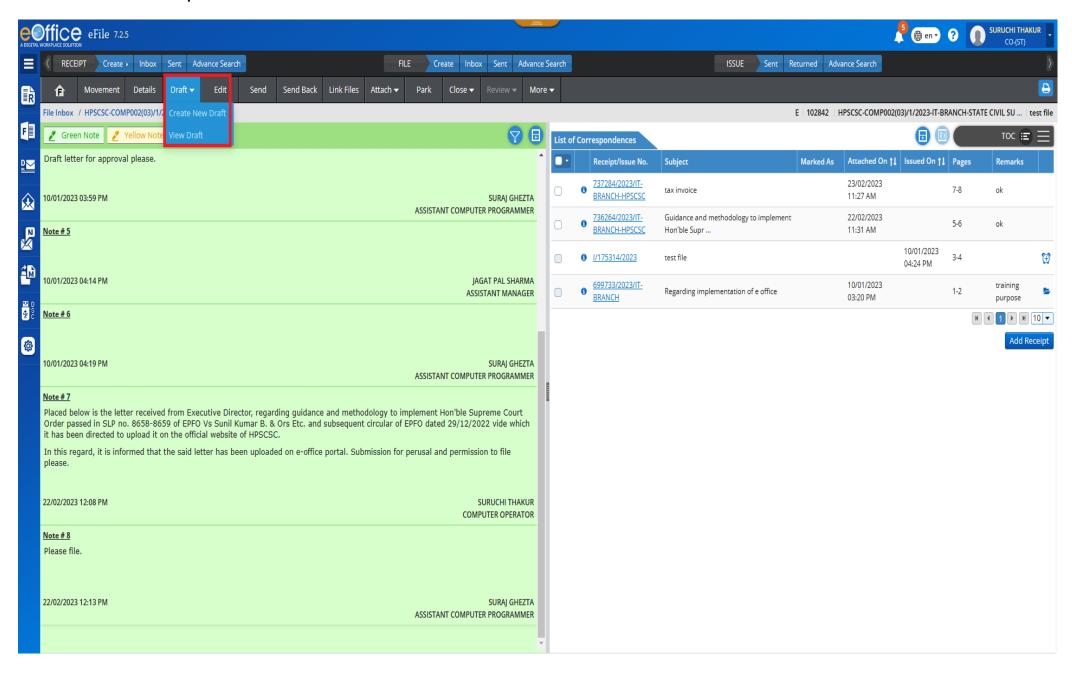
8. Click on the green or yellow note to do the noting: -



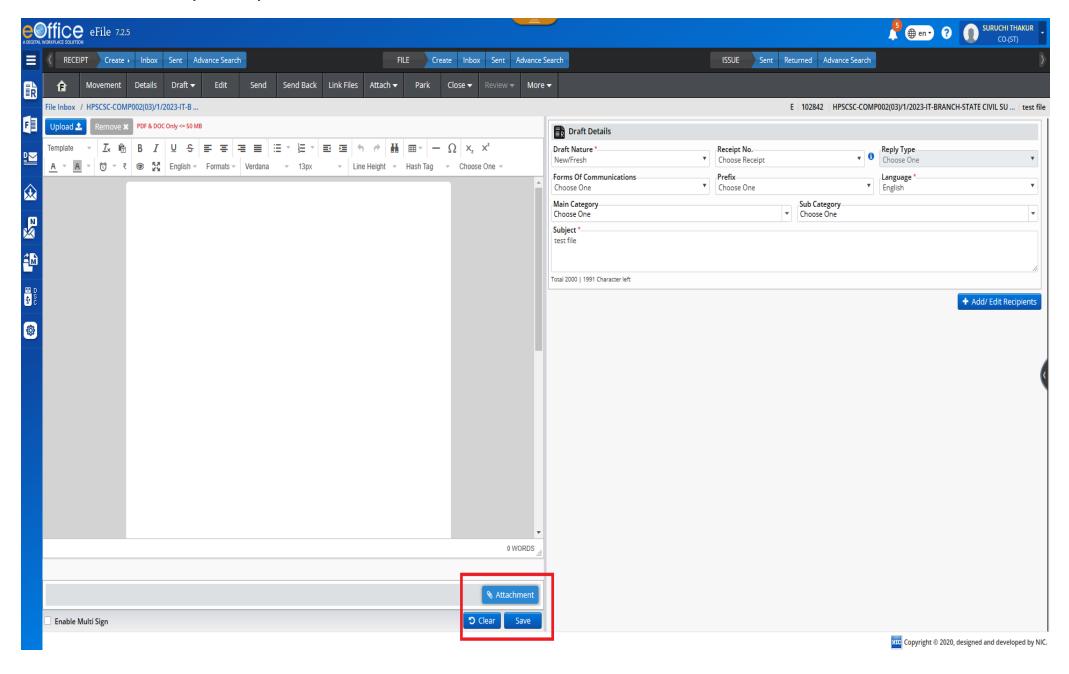
#### 9. Write the Noting on the Green Note and save it



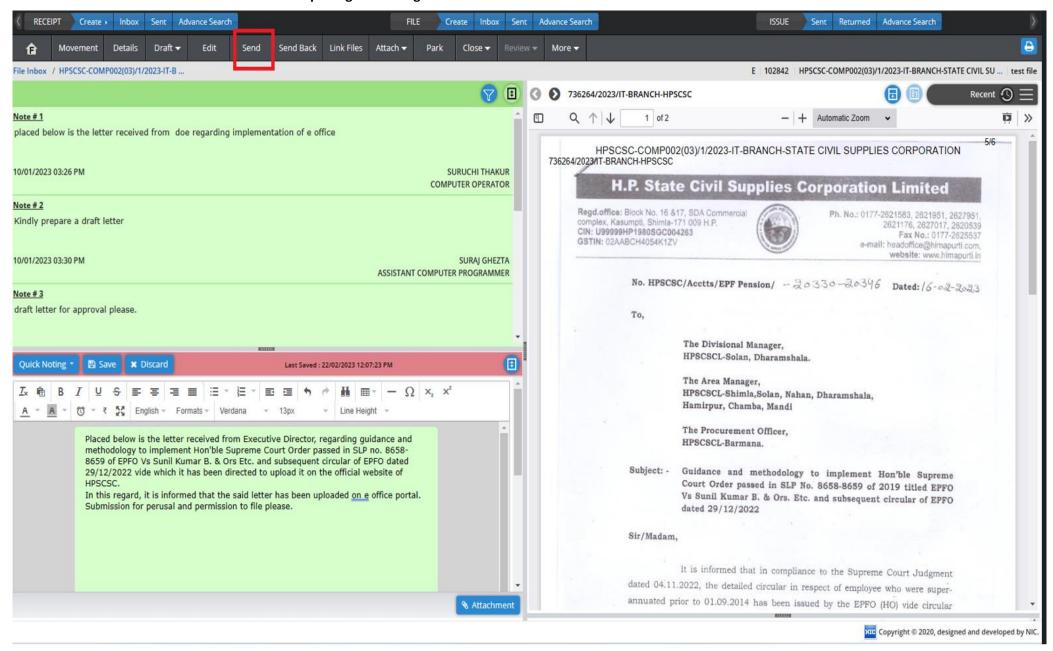
#### 10. If there is a requirement of draft.



## 11. Attach Draft if you already have a draft in a word document.



#### 12. Click on the send button after completing the Noting



13. Select the name of the Officer/Official to whom you want to send your file then click on the send button

